



УНИВЕРЗИТЕТ У БАЊОЈ ЛУЦИ
UNIVERSITY OF BANJA LUKA
ПРИРОДНО-МАТЕМАТИЧКИ ФАКУЛТЕТ
FACULTY OF NATURAL SCIENCES AND MATHEMATICS



CHEMISTRY DEPARTMENT

PhD STUDIES

Course name	Quality Management Systems in Analytical Laboratories			
Course code	Course status	Semester	Hours of instruction	ECTS
DHEM23SUK	elective	I or III	5+0	10
Teacher(s)	Prof. Ivan Špánik, PhD			

Prerequisite course(s)	Entry requirements
/	/

Course goals
The subject aims to provide a brief overview of the quality management system used in analytical laboratories, general requirements for QA&QC in laboratories, method validation, sources of uncertainties and their minimization, calculation of uncertainties, and statistical methods used in analytical testing laboratories.

Learning outcomes
Obtained knowledge about quality management systems applied for ensuring quality of results provided by testing, and metrology aspects, as well as gaining advanced knowledge about principles and procedures used in quality control.

Course content

1. Quality management systems, Basic terms used in quality and quality control
2. Quality management systems according to good laboratory practice, HACCP, ISO 9000, ISO 1400, zero-defect method
3. Quality management system in analytical laboratories according to ISO 17025: Management requirements
4. Quality management system in analytical laboratories according to ISO 17025: Technical requirements
5. Validation and verification of analytical methods
6. Quality assurance: Checksheets, Process flow diagram, Cause and effects diagrams, Histogram, Scatter plot, Pareto plot
7. Quality assurance: Control charts
8. Measurement traceability, calibration, and verification of equipment, reference materials, and certified reference materials
9. Uncertainty of measurements and their calculation
10. Accreditation and certification of quality management systems

Teaching methods
Lectures, Case studies

Books and other learning materials

1. ISO 17025
2. Ilaria Altieri et al: Traceability, Validation and Measurement Uncertainty in Chemistry: Vol. 1
3. Ljudmila Benedik et al: Practical examples of Traceability, Validation and Measurement Uncertainty in Chemistry

Course activities and grading method
Oral exam

Class attendance	10		
Colloquium	30	Final exam	60

Additional course notes

Name of the teacher who prepared this form | Ivan Špánik